



**MGS SUPPLY & SERVICES**  
total Janitorial management

## OUR HISTORY

Company founder and President, Saul Reyes formed MGS during 2006 in response to the tremendous demand for an ethic values-driven enterprise in the commercial cleaning industry. Texas has no shortage of "cleaning companies", but none that incorporated the quality, integrity, and consistency that the founder strove to deliver during his 8 years as the Operations Manager for other firms. Saul's mission was simple, but certainly not easy: Set, improve and maintain the industry standard for excellence in facilities maintenance and customer satisfaction.

We bring to our customers total peace of mind and solutions to their everyday facility janitorial related challenges, ranging from total paper dispensing systems (being official installers for Kimberly Clark) to carpets and floor care being one of our specializations. Today, MGS is responsible for maintaining more than 100 clients. We serve large, Class A office buildings, highly regulated health care facilities, and everything in between.

## BENEFITS TO OUR CUSTOMERS

With our broad reach across industries, functions, and facility types, we speak our clients' language. Whether it is a manufacturing company seeking ISO-9001 quality certification, an office building management company seeking LEED certification for their operation and maintenance processes, or a health care organization seeking Joint Commission accreditation for their facilities, we deliver results for our clients. Like JCAHO mandatory accreditations, centers for medicare and medicaid services (CMS) has set 2007 as the date for which all providers must be accredited. Becoming accredited is essential to organizational survival, we will help you comply. We invest significant resources in the development of procedures and practices to ensure that our



clients' facilities are as clean as possible. It is our mission to bring this knowledge to our customers and to challenge ourselves to always consider how to improve the results we deliver.

We never compromise our integrity. Our clients count on us to keep their information confidential. Our people spend clients' and our firm's resources as if their own resources were at stake. We always bring the best team of professionals to bear on every assignment the best people, our people! We take a proactive approach in hiring, training, and supervising our staff to ensure that we provide 100% compliance to our service standards. We only hire people referred by our existing staff and our compensation package and management style keeps them. We do not outsource any of our work. The staff working in your facilities will be



our employees. This enables us to attract and keep higher quality people because we don't have to pay a middleman's markup AND we train and supervise them directly.

Better management. We organize our staff into teams of specialists dedicated to accomplishing specific goals. The services we provide outside of daily maintenance (concrete scrubbing, carpet shampooing, floor waxing, and high dusting) are executed by specially trained professionals equipped with the tools to get these jobs done correctly and expeditiously.

We inspect what we expect. An occasional mistake may be made by one of our team members, but it is almost always discovered and corrected before our crew leaves a building for the night! We also provide our customers with communications logs and quality surveys to make certain that special requests and suggested improvements are processed and responded to ASAP.

### Some Facilities we service:

- Car dealers
- Commercial Real Estate
- Banking and financial services
- Convention Centers / Arenas
- Restaurants
- Manufacturing
- Corporate Offices
- Schools
- Churches
- Clinics
- Hospitals
- Surgery centers
- Laboratories
- Retail Stores



### Some additional Services

- Daytime Services
- Day Porters
- Construction Cleanups any facility over 20,000 sq.ft of area
- Recycling Services
- Treatment and polishing of granite, marble, concrete, vinyl, wood etc..
- Carpet shampooing extracting and sealing
- Upholstery, Blind, and Window Cleaning.

## TESTIMONIALS

### **Nicole Hammond, Outpatient Imaging Director, Memorial Hermann**

MGS SUPPLY & SERVICES has been a huge asset to our new Memorial Hermann Imaging facility. When we first opened our doors, MGS was available instantaneously with all the required cleaning supplies and equipment to get started with such short notice. Mr. Reyes and his team always respond to our requests in a timely manner and they continue to provide thorough cleaning on a daily basis. MGS is extremely dependable and their quality of service is impeccable. The staff is extremely courteous, polite, meticulous about their work, and they pay close attention to detail. This team of professionals pride themselves on service day after day and I personally would highly recommend their services to anyone.

### **Amir Ghoreishi, Service Manager, Gillman Subaru SW**

I wanted to thank you for the wonderful job you performed on our floors. It was especially important to me since my General Manager went on vacation and left it to me to get this taken care of. We used several other companies before yours to clean our tiled floors and carpets, to no avail. We were told by all of them after the fact that the floors were damaged due to our mechanics tracking oil in from the shop. So I was a bit skeptical when you told me it can be cleaned. But sure enough you guys came through. The floors throughout the dealership look brand new! You have certainly earned our business, and we look forward to continuing our relationship with you. Thank you.

### **Terry K. Sierakowski, Plant Manager - Park Ten, National Oilwell Varco**

Saul, this referral is simple and direct for me. Your housekeeping services are the very best in the industry that I have experienced in almost 30 years in this industry. On behalf of National Oilwell Varco, please accept our utmost appreciation for your dedication and focus on providing the highest value possible. Thanks.

### **Kopi Vogiatzi, Owner, Escalante's Fine Tex-Mex Restaurants**

Saul, it has been my pleasure dealing with you and your staff. In the service industry, it is not always easy to find a company that is professional, responsible, and reliable. Since we have been using your company, our terrazzo floors and carpets have never looked better. I wish you continued success and look forward to continuing our relationship for many years to come.



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